



PUBLIC NOTICE

INTRODUCTION OF INSTANTLY PRINTED NHIMA MEMBERSHIP CARDS

Lusaka Monday, 22nd September 2025.

The National Health Insurance Management Authority (NHIMA) would like to inform members of the National Health Insurance Scheme (NHIS), stakeholders, NHIMA Accredited Healthcare Providers and the public, that it has commenced a pilot rollout of Instant Card Printing Solutions countrywide.

As part of this pilot roll out, eligible members will receive their NHIMA Membership Cards printed on demand at the point of registration and when accessing the NHIS services. These new cards are official and legitimate, fully recognized and valid for accessing health services under the NHIS.



Kindly take note of the following:

- Both the newly printed instant cards and the centrally printed cards remain valid. Members who have already received centrally printed cards do not need to replace them.
- The new instant cards include the members' National Registration Card (NRC) number, a new feature introduced to enhance member identification.
- The primary mode of member identification continues to be biometrics (fingerprint), and the NHIMA Membership Card serves as a supplementary identification tool.

We urge all healthcare providers and service assistants to recognize both versions of the NHIMA cards as valid and to continue offering services to members accordingly.

For any further clarifications, please contact our Call Centre on our toll-free line – 8000, or email: info@nhima.co.zm

By Order of Management.



King Syacika
Head Public Relations

THE NATIONAL HEALTH INSURANCE SCHEME

"Leaving No One Behind"

NHIMA

Leaving No One Behind