



## **PUBLIC NOTICE**

### **NHIMA System Upgrade**

**Lusaka Thursday 18<sup>th</sup> January 2024.**

Reference is made to the notice dated Wednesday, 3rd January 2024, regarding the National Health Insurance Management Authority (NHIMA) system upgrades and the intermittent downtime that was experienced during the period.

NHIMA is pleased to inform the members and the public at large that the Authority has now completed the system upgrade successfully and normal electronic-based services have since been restored.

Once again, we apologize for any inconvenience this may have caused you in accessing services and appreciate your understanding and patience during this period.

With your continued support, the Authority remains committed to ensuring that all Zambian citizens and established residents have access to high-quality healthcare services without financial hardship as we strive towards attaining Universal Health Coverage.

**King Syacika**  
**Head Public Relations**

**THE NATIONAL HEALTH INSURANCE SCHEME**  
**"Leaving No One Behind"**